

FIG. 1A

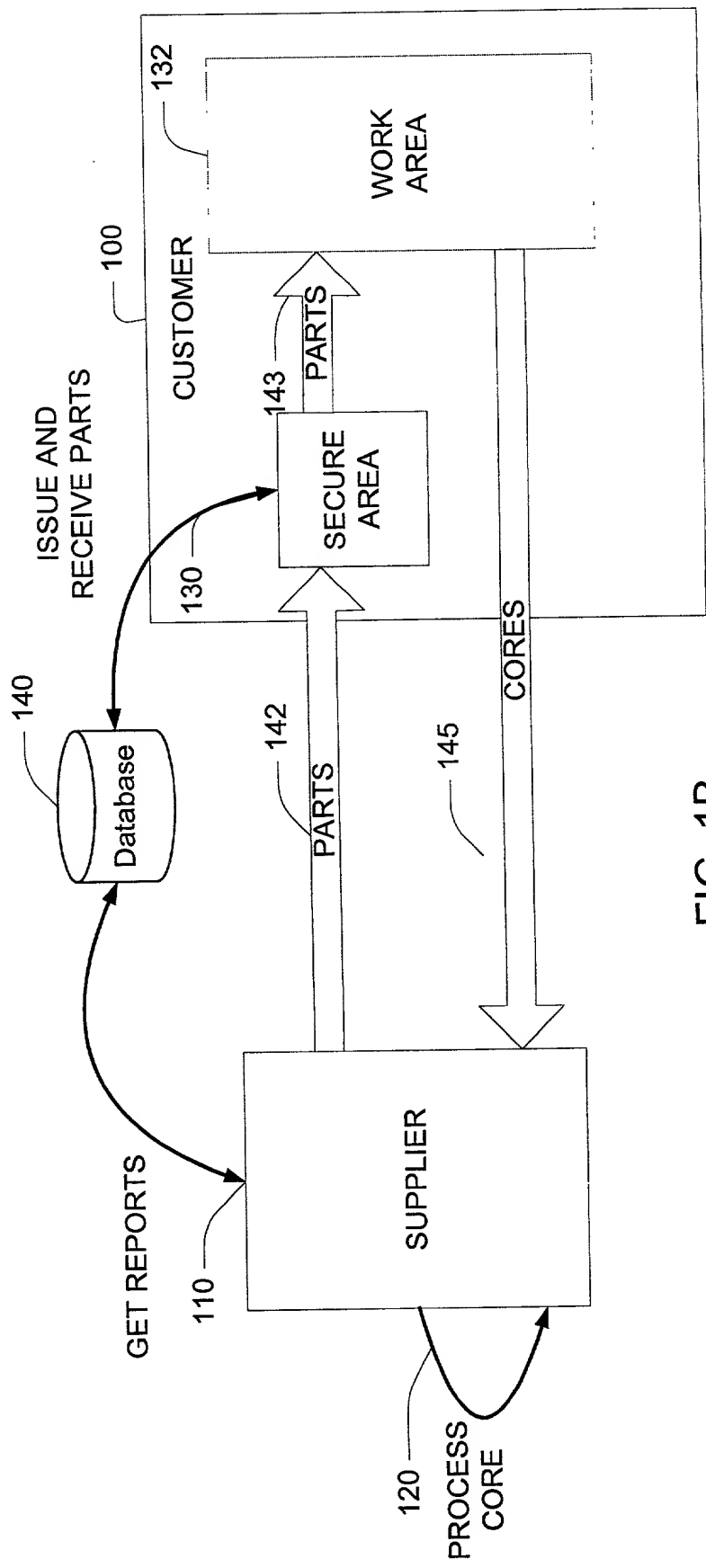
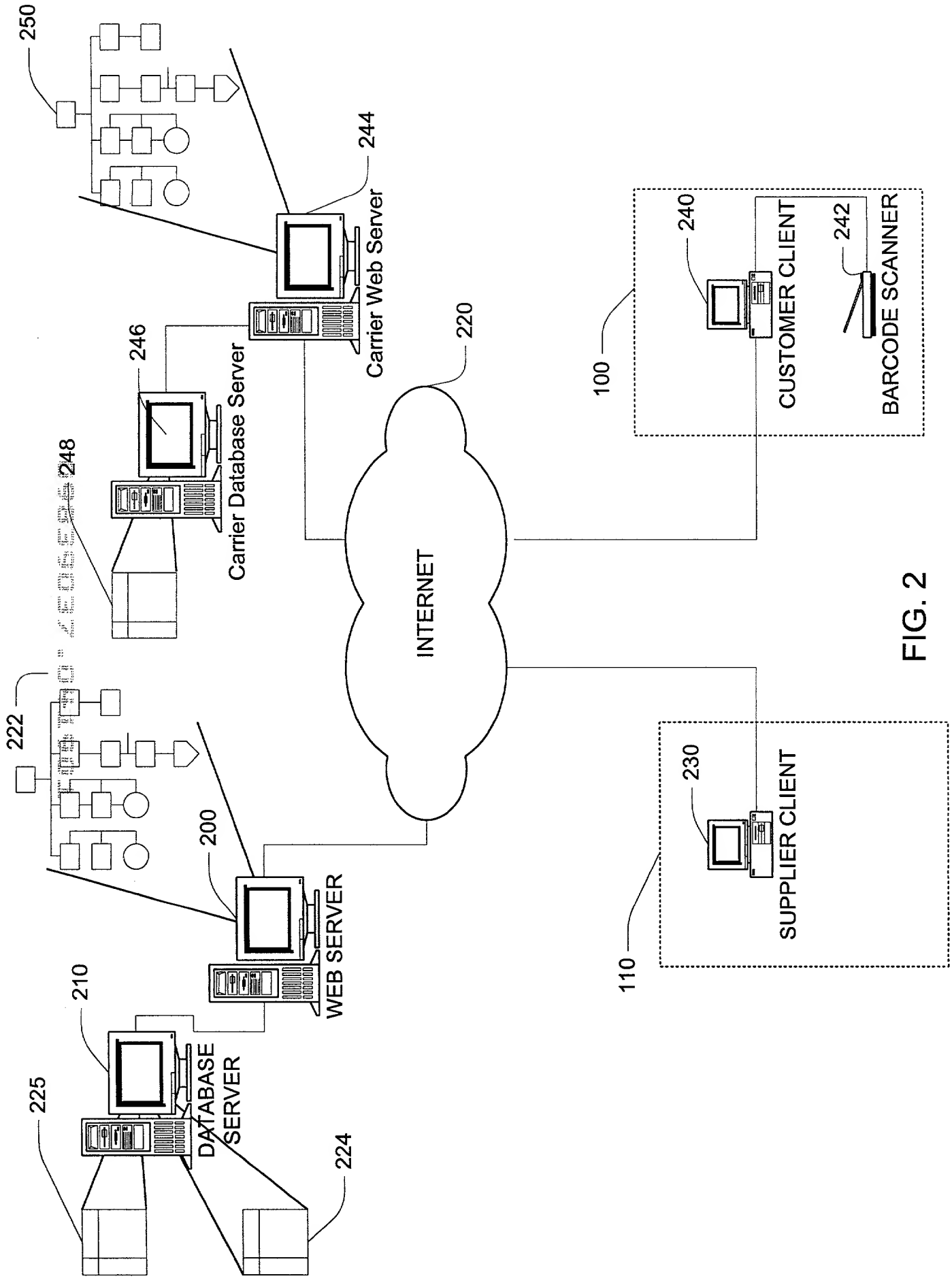


FIG. 1B



# Customer Storefront Operations

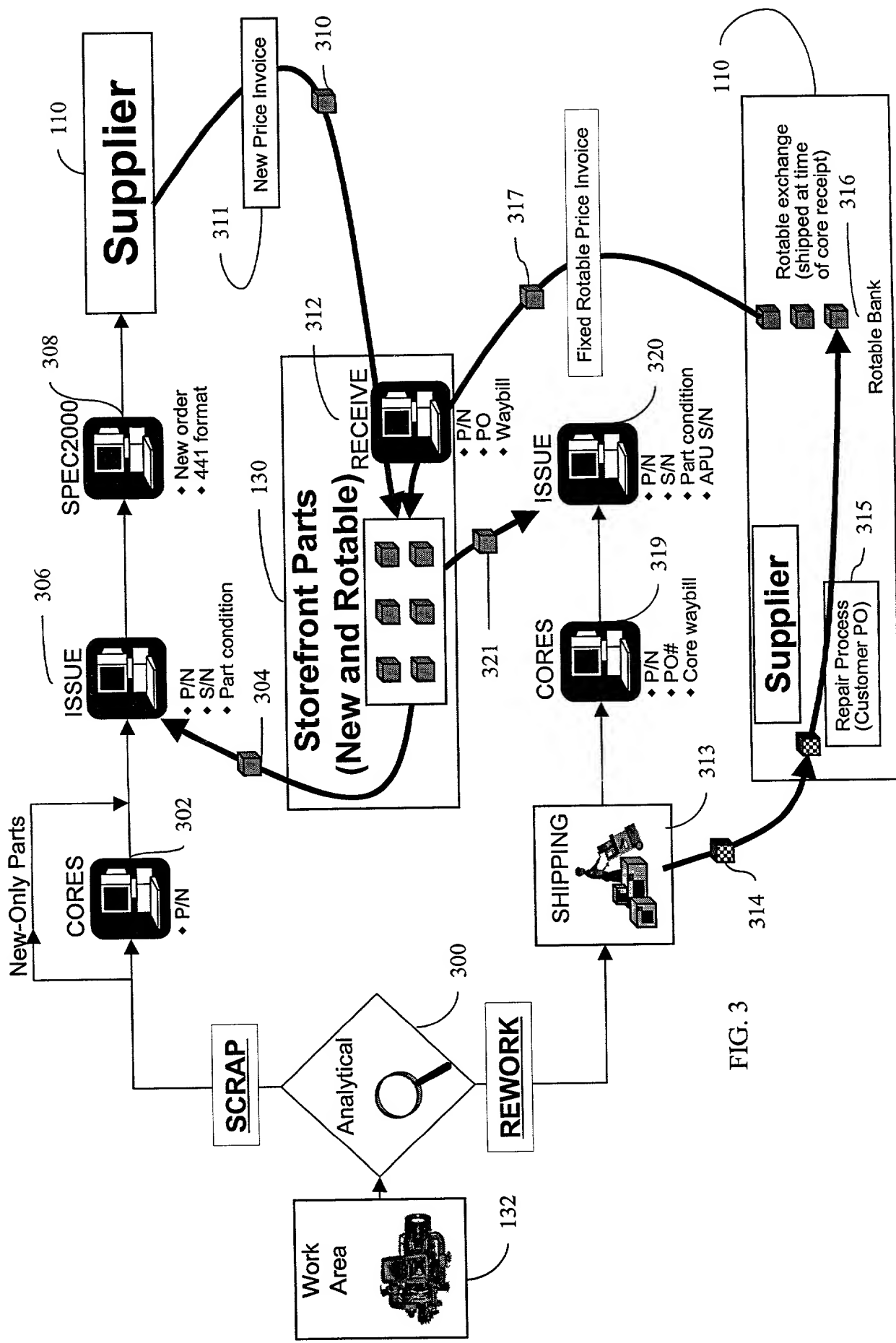


FIG. 3

# Customer Warehouse WEB Navigation Overview

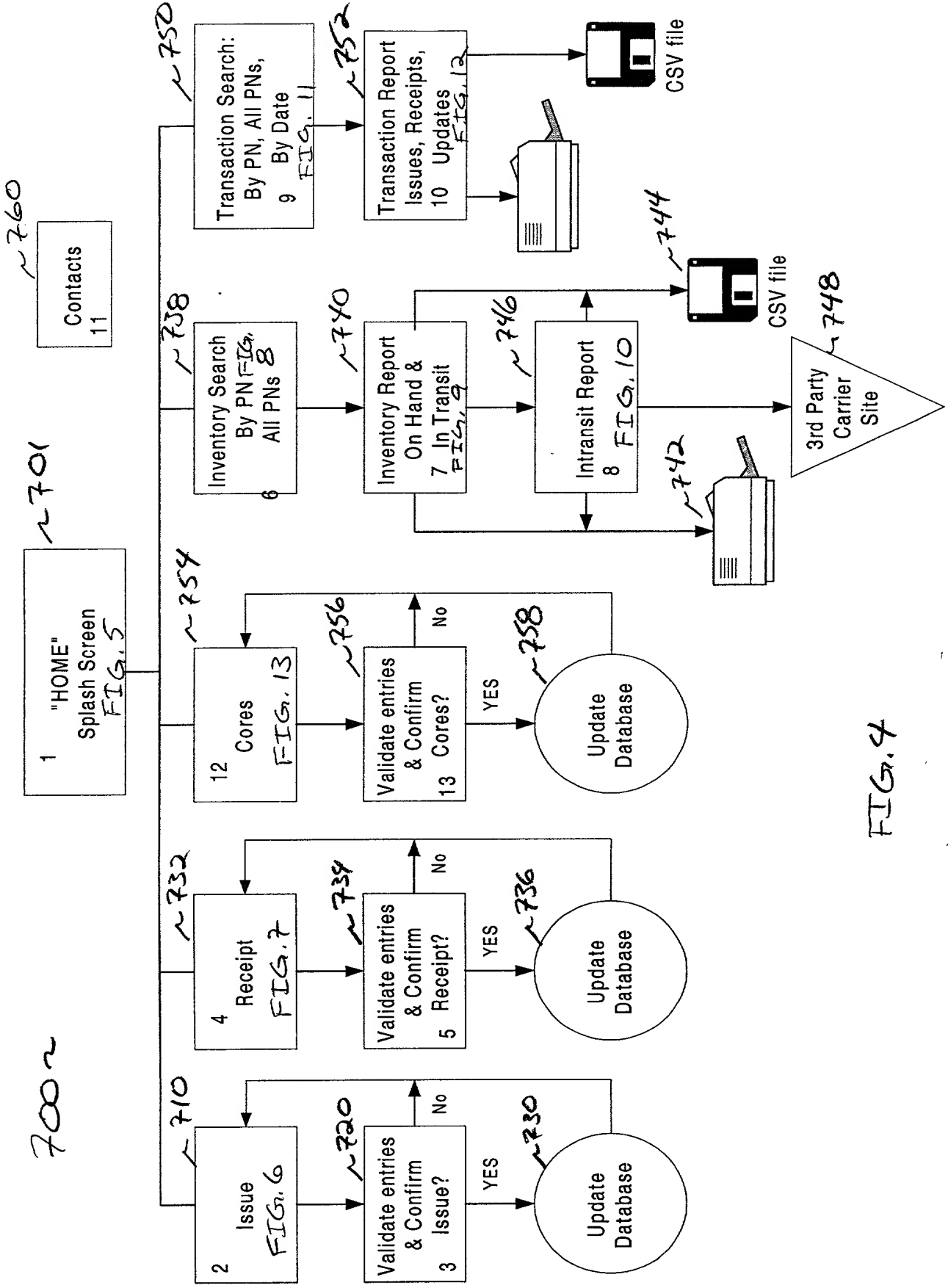


FIG. 4

# Storefront Home Page

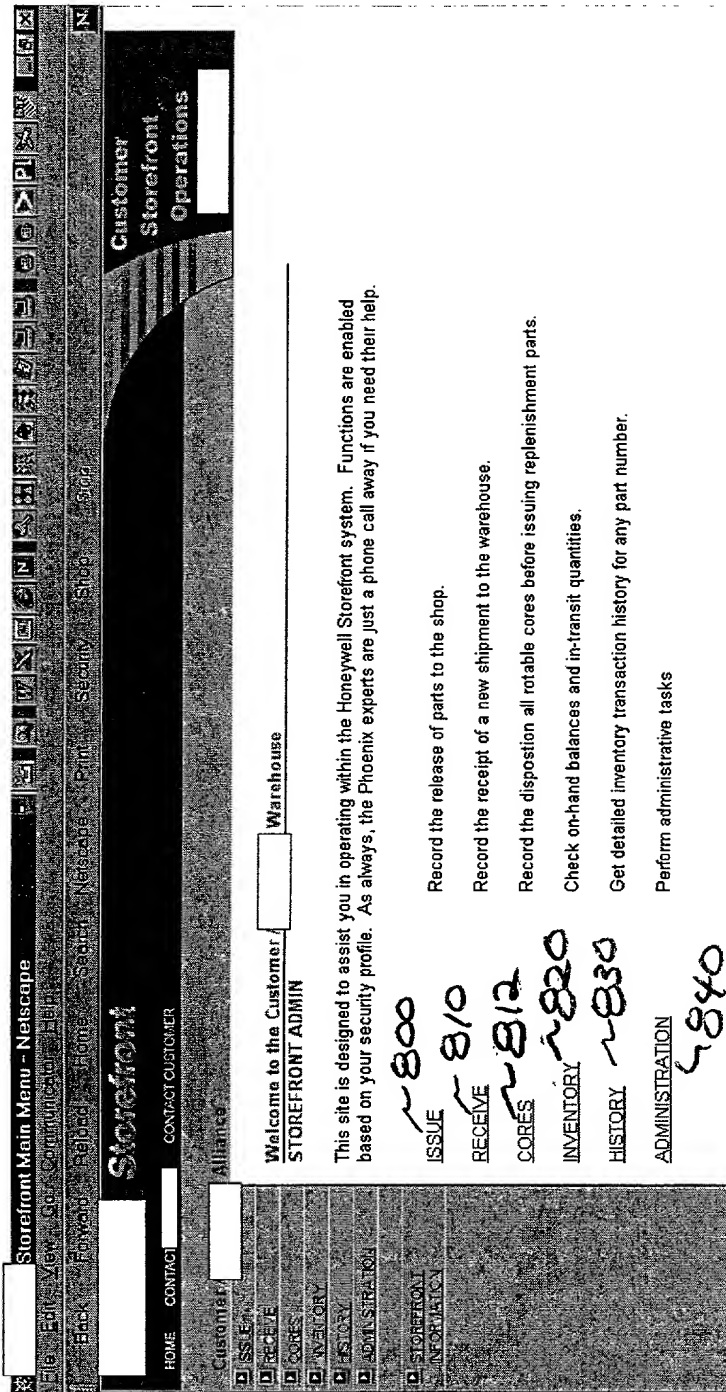


FIG. 5

# Issuing Parts to the Repair Shop

StoreFront Operations - Issue - Netscape

File Edit View Go Communications Help

Back Forward Reload Home Select Netscape Print Security Shop

Storefront

HOME CONTACT  CONTACT CUSTOMER

Customer/  
Alliance

Storefront - Issue

☐ ISSUE  
☐ RECEIVE  
☐ CORES  
☐ MEMORY  
☐ HISTORY  
☐ ADMINISTRATION  
☐ STOREFRONT INFORMATION

Please scan in the part.

Enter the part number. Enter the serial number if required.  
Select 'New' or 'Rotable' based on the condition of the parts being issued. If available enter the APU S/N these parts are issued to.

Part

Quantity

Serial Number

Is this a new part? ☒ yes ☐ no

APU S/N

~900

902

910

920

922

924

930

FIG. 6

# Receiving Replenishment Orders from Supplier

Storefront Receive - Netscape

File Edit View Go Communicator Help

Back Forward Reload Home Search Netscape Print Setup Stop

HOME CONTACT CUSTOMER

Customer Alliance

Storefront Receive

PO  ~1001

Part  ~1002

Quantity  ~1009

Airbill  ~1007

Condition ☐ Rotable ☐ New  ~1006

Record Cancel Reset

1006 1010 1008

~1000

FIG. 7

# Requesting an Inventory Report

Storefront Inventory Report - Netscape

Back Forward Home Search Netscape Print Security Shop Stop

Bookmarks Location

Storefront

HOME CONTACT  Alliances

Customer/  
ISSUE

☐ RECEIVE  
☐ CORES  
☐ INVENTORY  
☐ HISTORY  
☐ ADMINISTRATION  
☐ STOREFRONT INFORMATION

Customer Storefront Operations

Inventory Report Query

Part:  ~853 ~852

Part number is optional. If not entered, then all part numbers will be returned sorted by part number.

854

FIG. 8



# Viewing On-Hand and In-Transit Inventory

Storefront Inventory Report - Netscape

File Edit View Go Communications Help

[Go](#)
[Forward](#)
[Reload](#)
[Home](#)
[Search](#)
[Netscape](#)
[Print](#)
[Security](#)
[Shop](#)

Customer /

HOME CONTACT

CONTACT CUSTOMER

Storefront

Customer Storefront Operations

Inventory Report Results

SELECTION CRITERIA: ALL PARTS, 3 rows returned

Customer Part Number

Manufacturer Part Number

Description

Serial No

On Hand New

On Hand Rotable

In Transit New

In Transit Rotable

Bank Quantity

Core Credits

Engine Model

491103528	AF1108	3180785-52	VALVE	No	4	4	0	0	0	8	0	331-200250
491703278	AF1111	3844036-2	SEAL	No	2	0	0	0	0	2	0	331-200250
491702138	AF1108	3844012-3	STATOR	Yes	3	1	1	0	0	5	0	331-200250

1202 1204 } 1208 } 1212 1216 1220 1224

Click on In Transit New (1) to view open order details

FIG. 9

# Tracking In-Transit Inventory

File Edit View Go Communication Help

[Back](#) [Forward](#) [Reload](#) [Home](#) [Search](#) [Netscape](#) [Print](#) [Security](#) [Shop](#) [Stop](#)

[Bookmarks](#) [Location](#)

Storefront Part and Purchase Order Report - Netscape

Storefront

Customer / [redacted]

HOME CONTACT [redacted]

Customer Storefront Operations

Part and Purchase Order Report Results

SELECTION CRITERIA: Part Number = 3844012-3, 1 row returned

Download to CSV

Part Number	Purchase Order	Ship Qty	Ship Date	Carrier	Waybill
3844012-3	DLN0485396	1	08/22/2000	473455566393	

1302

1304

1306

1308

1310

1312

1300

Click on Waybill to view shipping status.

1316

FIG. 10

# Requesting Transaction History by Part Number

Storefront History - Netscape

File Edit View Go Communication Help

Back Forward Reload Home Session Netscape Print Security Stop

Bookmarks Location

Storefront

HOME CONTACT CUSTOMER Alliances

Customer [redacted] Alliance [redacted]

Customer [redacted] Alliance [redacted]

ISSUE RECEIVED CORRES INVENTORY HISTORY ADMINISTRATION

STOREFRONT INFORMATION

Transactions Report Query

Part: [redacted] ~1600

Part number is optional. If not entered, then all part numbers will be returned sorted by part number. ~1602 ~1604

Date Range: From: [redacted] To: [redacted]

Enter date range in format mm-dd-yyyy.

Submit Cancel Reset

3 1606

FIG. 11

# Reviewing Usage History for a Part Number

Storefront Transactions - Netscape  
File Edit View Go Communications Help  
Back Forward Reload Home Search Netscape Print Security Stop Help

Customer: [redacted]  
HOME CONTACT [redacted] CONTACT CUSTOMER  
Alliance

Transaction Report Results  
SELECTION CRITERIA: ALL PARTS 42 rows returned  
Download CSV

Part Number

Transaction Type

Quantity

Purchase Order

Weight

Part Serial Number

Transaction Date

User Id

Condition Code

Engine Model

3160785-52	ISSUE	1			71345	11/28/2000	583452	N	331-200/250
3160785-52	RECEIVE	5	DLN0494497	TDS410832087884		10/24/2000	583452	N	331-200/250
3160785-52	SHIPMENT	5	DLN0494497	TDS410832087884		10/11/2000	E030784	N	331-200/250
3160785-52	ISSUE	1			71338	09/29/2000	583452	N	331-200/250
3160785-52	ISSUE	1				09/28/2000	583452	N	331-200/250
3160785-52	ISSUE	1				09/27/2000	583452	N	331-200/250
3160785-52	ISSUE	1				09/27/2000	583452	N	331-200/250
3160785-52	ISSUE	1				09/25/2000	583452	N	331-200/250
3160785-52	ISSUE	1				09/13/2000	583452	N	331-200/250
3160785-52	ISSUE	1			70680	09/12/2000	583452	N	331-200/250
3844012-3	ISSUE	1			OOP25875	12/07/2000	583452	N	331-200/250
3844012-3	RECEIVE	2	4917021390	PHK473446627071	OOP25877	12/07/2000	583452	N	331-200/250
3844012-3	ISSUE	1			OOP25873	12/07/2000	583452	N	331-200/250
3844012-3	RECEIVE	1	4917021390	PHK473446620169		12/07/2000	583452	N	331-200/250
3844012-3	SHIPMENT	2	4917021390	PHK473446627071		12/04/2000	WEB	N	331-200/250
3844012-3	ISSUE	1			OOP17275	11/30/2000	583452	N	331-200/250
3844012-3	ISSUE	1			OOP18506	11/30/2000	583452	N	331-200/250
3844012-3	SHIPMENT	2	4917021390	PHK473446620169		11/30/2000	WEB	N	331-200/250
3844012-3	SHIPMENT	1	4917021390	PHK473446620169		11/30/2000	WEB	N	331-200/250
3844012-3	RECEIVE	3	P5478694	PHK473446617081		11/30/2000	583452	N	331-200/250
3844012-3	ISSUE	1			OOP17297	11/28/2000	583452	N	331-200/250
3844012-3	ISSUE	1			OOP18628	11/28/2000	583452	N	331-200/250
3844012-3	ISSUE	1			OOP18342	11/28/2000	583452	N	331-200/250
3844012-3	SHIPMENT	3	P5478694	PHK473446617081		11/28/2000	WEB	N	331-200/250
3844012-3	RECEIVE	3	DLN0497593	PHK47344659443		11/28/2000	583452	N	331-200/250

Customer: [redacted]  
Storefront Operations

1718 1706 1708 1710 1712 1714 1716 1720

1702

FIG. 12

# Core Disposition

Storefront Operations - Core Disposition - Netscape

File Edit View Go Communicator Help

Back Forward Reload Home Search Netscape Print Security Shop

Storefront

HOME CONTACT CUSTOMER ALLIANCE

Customer Alliance

StoreFront Core Disposition

Core Disposition

Please indicate the disposition of this core or cores. Only one disposition type (scrap or rework) may be entered at a time.

Part

Quantity

Scrap ☐ These cores have been scrapped. Replenishment parts must be ordered from

Rework ☐ These cores have been returned to  Supplier through your normal purchasing process.

PO Number

Waybill

Carrier

Record Cancel Reset

1322  
1324  
1326  
1328  
1330  
1332  
1334

1336

Document Data

FIG. 13

# Customer Core Management

## (Web Processes in Bold)

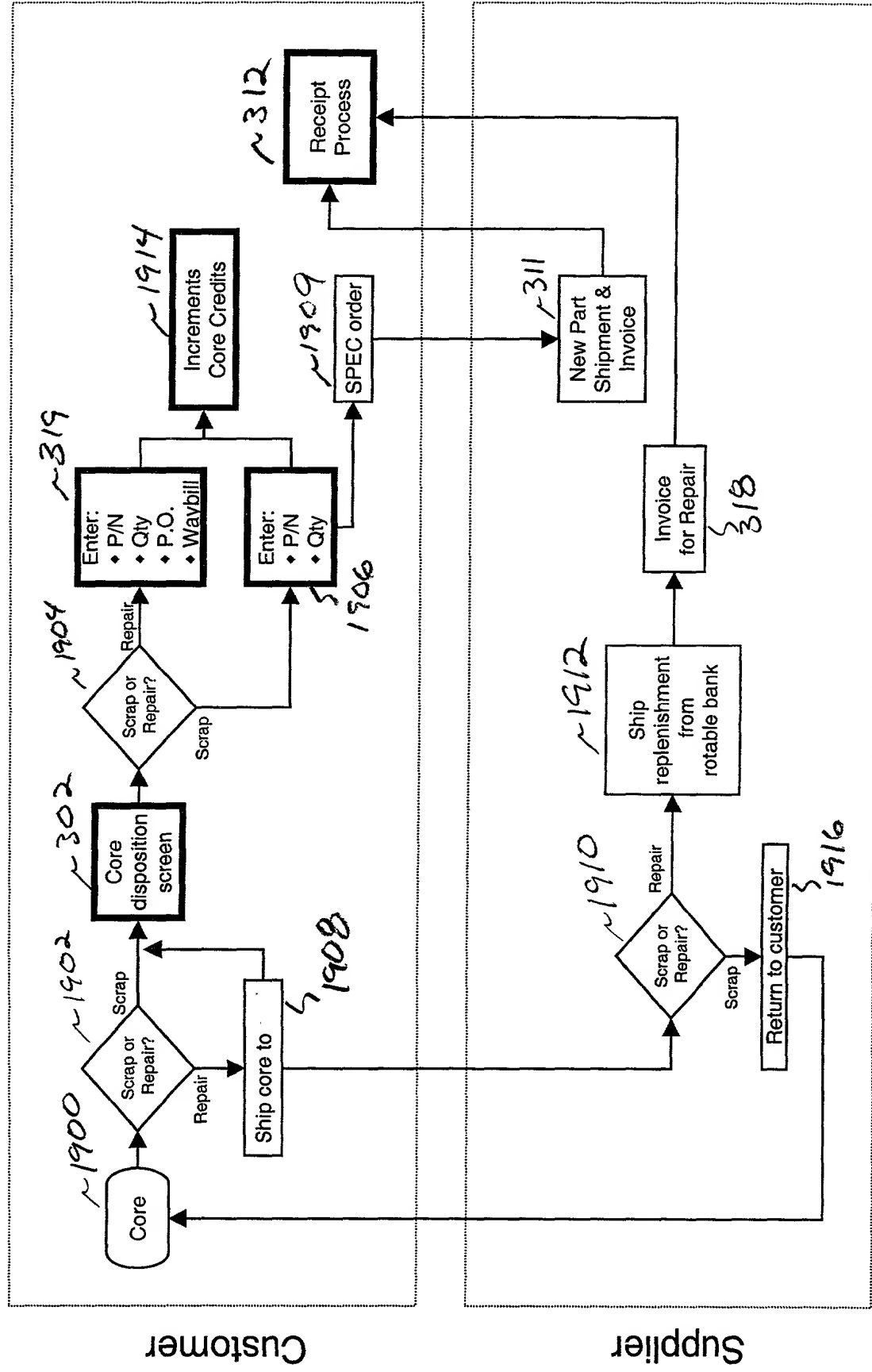


FIG. 14



FIG. 15 is a flowchart illustrating a detail for a part issue process. The process begins with a 'Part Requirement' oval, which leads to an 'Issue Screen' rectangle. The 'Issue Screen' contains fields for 'P/N', 'Qty', 'S/N', 'Condition', and 'Assembly S/N'. From the 'Issue Screen', the flow proceeds to a decision diamond labeled 'Part Condition?'. If the answer is 'New', the flow goes to a decision diamond labeled 'Issue Qty <= New OH Qty?'. If the answer is 'Yes', the flow goes to a rectangle labeled 'Decrement New OH Qty', which then leads to an oval labeled 'Next Step'. If the answer is 'No', the flow goes to a rectangle labeled 'Warning', which then leads to the 'Next Step' oval. If the answer to 'Part Condition?' is 'Rotable', the flow goes to a decision diamond labeled 'Rotable allowed?'. If the answer is 'Yes', the flow goes to a decision diamond labeled 'Issue Qty <= Rotable OH Qty?'. If the answer is 'Yes', the flow goes to a rectangle labeled 'Decrement Rotable OH Qty, Core Credit Qty', which then leads to the 'Next Step' oval. If the answer is 'No', the flow goes to a rectangle labeled 'Warning', which then leads to the 'Next Step' oval. If the answer to 'Rotable allowed?' is 'No', the flow goes to a rectangle labeled 'Error', which then leads to the 'Next Step' oval. If the answer to 'Issue Qty <= Rotable OH Qty?' is 'No', the flow goes to a rectangle labeled 'Error', which then leads to the 'Next Step' oval. The flowchart is labeled 'FIG. 15' in the bottom right corner.

# Detail for Part Issue Process

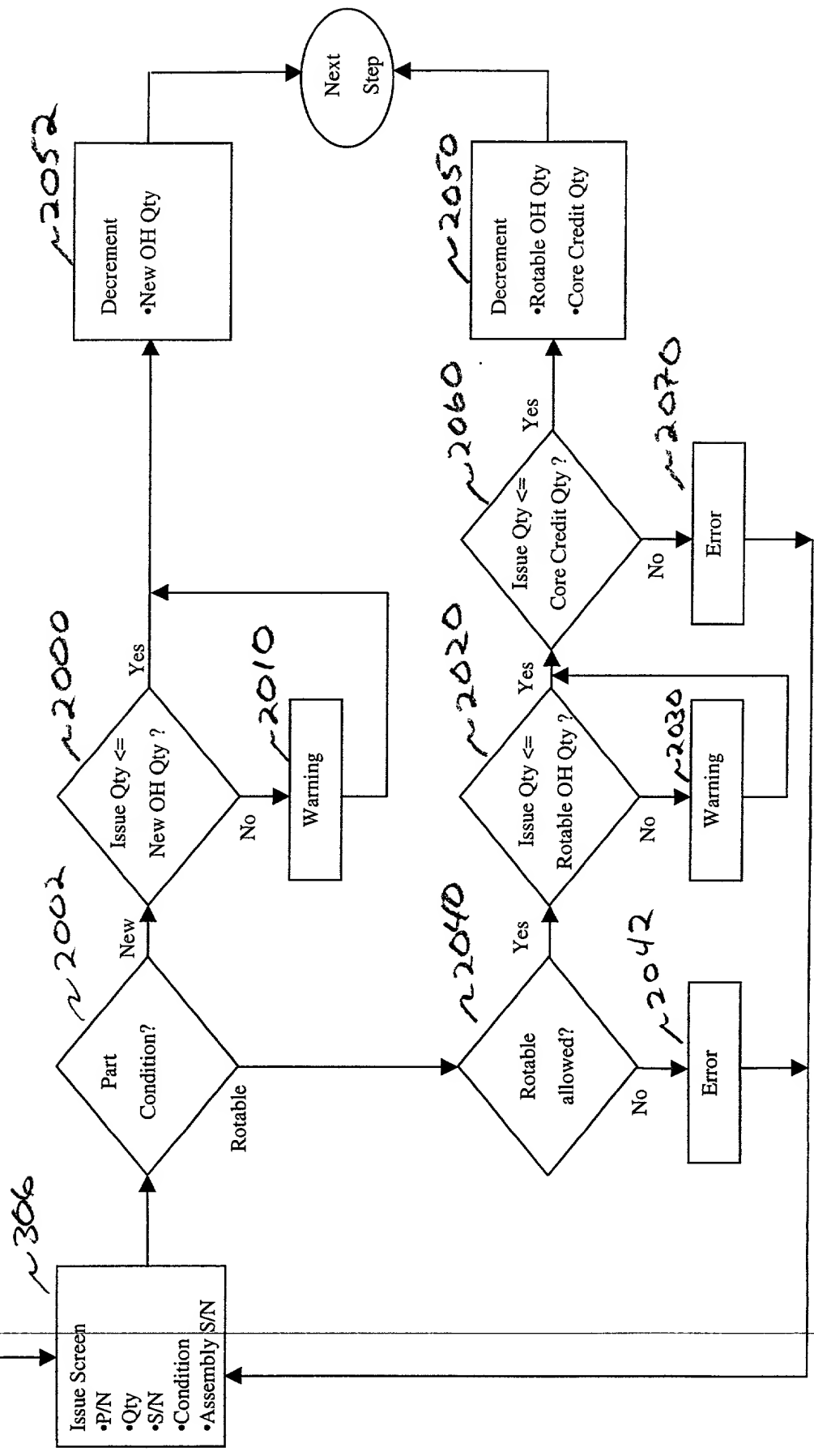


FIG. 15

FIG. 16 is a flowchart illustrating a detail for part receive process.

# Detail for Part Receive Process

~2100

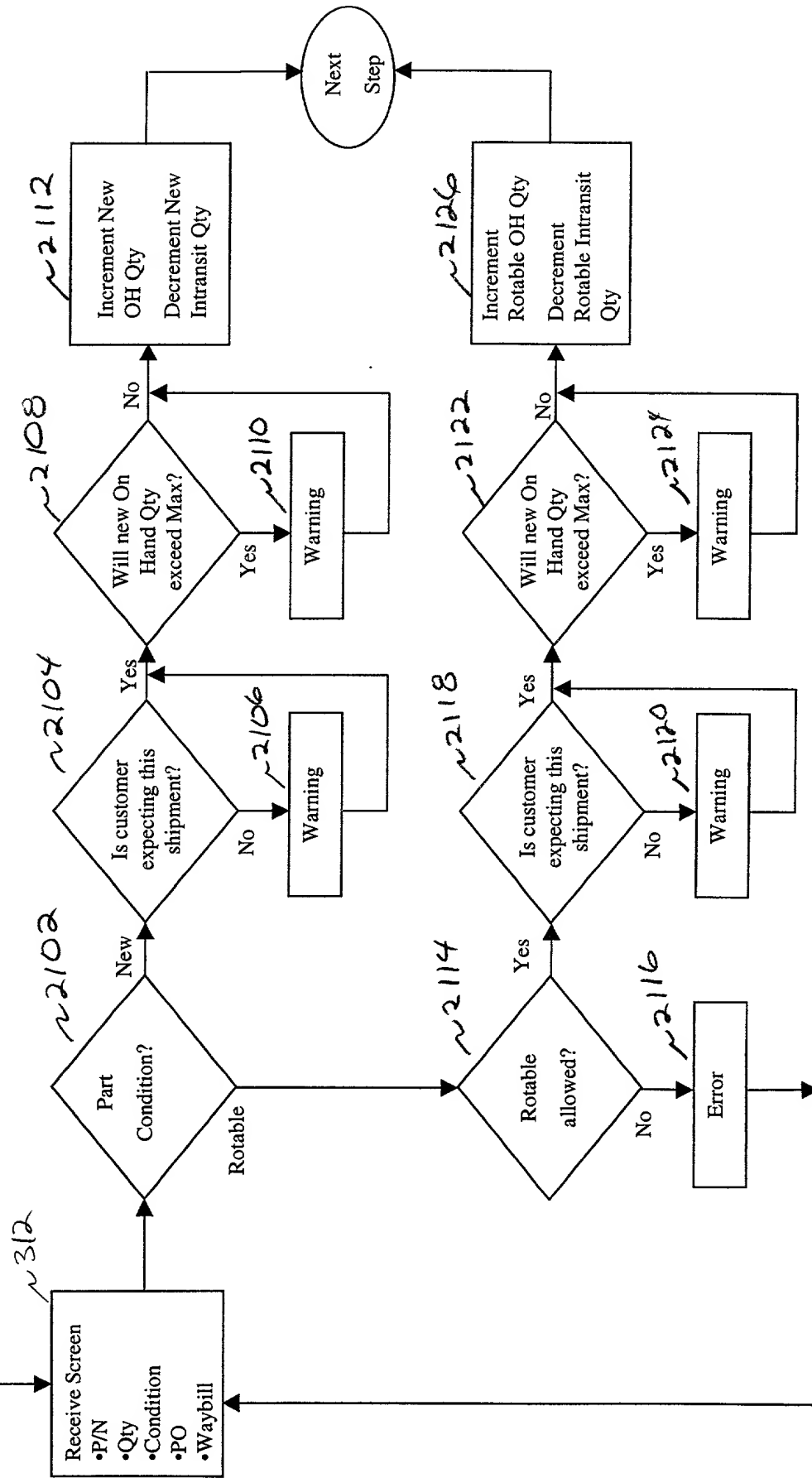


FIG. 16



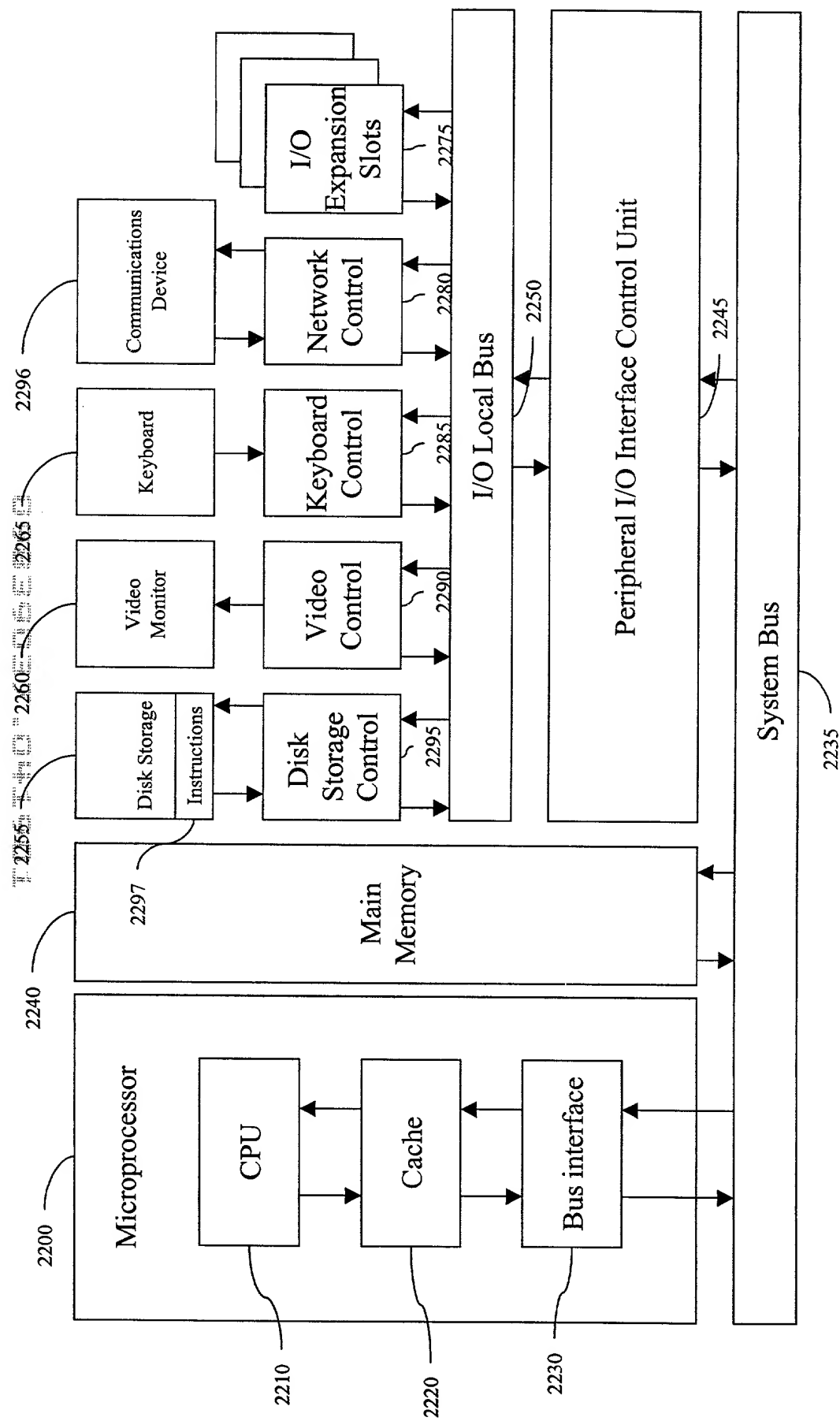


FIG. 17